

#68 Category not Appearing

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Received via Web Service
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Priority Urgent
Group Support
Assignee Guitar and Guitar Team

Sanket Feb 26, 09:26

In my account z3n-training I have a category **HELP**? that I am able to see, however when I preview as an End User it does not show up. What gives?

Guitar and Guitar Team Feb 26, 10:20

Internal note

Hi Sanket,

Thanks for reaching out!

I took a look at your category "Help" and see that this category is empty. That is the reason why end users can't see it. Once you start adding sections and articles to this category, you will see the category appear for end users.

For more information on this, you can consult this help article: [Organizing knowledge base content in categories and sections](#).

Let me know if you have any other issue., I'd be happy to help.

Regards.

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